

Main Feature Comparison	Essentials (Min 5x Users)	Protect (Min 10x Users)	Protect+ (Min 10x Users)
IT Remote Support Unlimited remote support via e-mail, telephone or portal	✓	✓	✓
IT On-Site Support ** Unlimited Onsite support. No unexpected bills.		✓	✓
Multi Device Management * Peace of mind that company data on all user devices is protected.	3x PCs	4x Devices	5x Devices
Proactive network and device monitoring Ensuring network & computer devices perform as expected.	✓	✓	✓
Endpoint Security for Workstations Stop malicious exploits from compromising your systems and data.	✓	✓	✓
E-Mail Security Most compromises begin as email. Lets stops them before they get delivered.	✓	✓	✓
Multi-Factor Authentication Secure access to critical systems with additional security	Office365 Only	✓	✓
Daily Office 365 Backup Sleep peacefully knowing everything Microsoft 365 is securely backed up.	✓	✓	✓
Office 365 Monitoring * Identify suspicious activity and ensure compliance policies are maintained.	✓	✓	✓
E-Mail Signature Management Standardise corporate branding on all devices.	✓	✓	✓
Strategy Meetings Discuss longer term IT plans, strategy and vision	Annual	Bi-Annually	Bi-Monthly
Dark Web Monitoring Real time alerts if user passwords are found on the Dark Web.	✓	✓	✓
E-Mail Phishing Campaigns Raise awareness amongst staff. Evidence for insurers	✓	✓	✓
Zero Trust Application White-listing Ensure non-approved rogue applications are blocked on your devices.		✓	✓
Mobile Device Management * Peace of mind that company data is protected on all mobile devices.		✓	✓
Cyber Security Awareness Training Track compliance. Evidence for insurers		✓	✓
Password Manager for users Help your staff securely store and manage passwords. No more Post-It notes!		✓	✓
Cyber Essentials Ready * Preparation of entire system ready for submission		✓	✓
Vulnerability Scanning Pro-active scanning of your network for the latest risks			✓
Compliance Management Quickly and easily track GDPR and Cyber compliance			✓
Cyber Incident Response Team Rapid response and analysis of to any cyber incident			✓
Cyber Essentials Accreditation * Preparation, submission and remediation of application			✓
Cyber Insurance *** Protection in the event of a breach or data loss			£25,000
* Microsoft Office365 Business Premium License Required ** Sites included in Agreement *** All devices must be included in the Scope			

Server Bundle - Add on Features	Included	Frequency
IT Remote Support Unlimited remote support via e-mail, telephone or portal	✓	As Needed
IT On-Site Support * Unlimited Onsite support. No unexpected bills.	✓	As Needed
24/7 Proactive Server monitoring System health, system logs, disk space, offline alerts etc.	✓	Ongoing
Endpoint Security for Servers Next-Gen Anti-Virus, DNS Threat & Ransomware Encryption Protection	✓	Ongoing
Server Backups Onsite Physical / Virtual Server Image Backup. Offsite Physical / Virtual Server Image Backup**	✓	Daily
Patch Management Keep server operating system safe & up to date with service packs, Patches and Hotfixes	✓	Ongoing
Scheduled Out-of-Hours Maintenance Server reboots & disruption in the middle of the day. Simply. No. Let's keep productivity up and schedule these after work hours.	✓	As Needed
User & Security Group Management (E.g. Accounting, Admin, Printers, Sales, Warehouse etc.)	✓	As Needed
Disaster Recovery In case of a server disaster, we get you up and going again.	✓	As Needed
Certified, Military Grade Data Destruction Peace of mind that your data will not fall into the wrong hands.	✓	As Needed
Hardware Disposal Complying with WEEE Policies so you don't have to worry.	✓	As Needed
* Sites included in Agreement ** Azure or remote offsite storage required		

Additional Mailbox Bundle Add on For Complete Protection	Essentials Complete	Protect Complete	Shared Mailbox
IT Remote Support Remote support via e-mail, telephone or portal for Mailbox	✓	✓	✓
E-Mail Security Link & attachment scanning. Email Encryption / Large File Transfer	✓	✓	✓
Multi-Factor Authentication Secure access to critical systems with additional security	Office365 Only	✓	N/A
Office 365 Backup E-mail, OneDrive, Teams, SharePoint	✓	✓	✓
Office 365 Monitoring Suspicious activity, compliance to policies	✓	✓	✓
E-Mail Signature Management Standard signatures on all devices	✓	✓	✓
E-Mail Phishing Campaigns Raise awareness amongst staff. Evidence for insurers	✓	✓	N/A
Mobile Device Management * Ensure security policies and protect company data leaks		✓	N/A
Cyber Security Awareness Training Track compliance. Evidence for insurers		✓	N/A
Cyber Essentials Ready * Preparation of system ready for submission		✓	✓
* Microsoft Office365 Licenses Required Additional licensed mailboxes need protection too. User that only access a licensed Mailbox through a web browser or mobile device. Licensed Shared mailbox that requires login credentials. e.g Photocopier			